



COMPUCOM, INC.

1401 W Carson St.
Pittsburgh, PA 15219
www.compucom-inc.com

EMC²

Product Update

IMPORTANT INFORMATION

All Current ApplicationXtender Users version 5.3 and prior.

EMC dealers have just been made aware of changes to ApplicationXtender (AX) sales and support as well as an opportunity to upgrade to the latest version of ApplicationXtender and related products.

What you need to know:

- ApplicationXtender version 5.4 is now available for installation.
- As of June 30, 2008 ApplicationXtender v 5.3 will no longer be available for purchase.
- EMC support for ApplicationXtender v 5.3 will end on **June 30, 2009**.
- **v 5.3 installations under active EMC maintenance are eligible for a like-for-like upgrade to v 5.4.**
- Software pricing bundles and maintenance charges will change.

Now is an excellent time to review your current installation with us and take advantage of this upgrade program from EMC.

AX v 5.4 Information

	Support Added	Support Dropped
<u>Operating Systems</u>	<ul style="list-style-type: none"> * MS Windows Vista (for AX client modules only) * Windows Server 2003 SP2 (Standard, Enterprise & Web Editions) * SuSE Linux 10 	<ul style="list-style-type: none"> * MS Windows 2000 (SP4) Pro * Windows 2000(SP4) Server * Windows 2000 (SP4) Advanced Server * Windows Server 2003 SP1 (Standard, Enterprise & Web Editions) * SuSE Linux 9.2
<u>Databases</u>	<ul style="list-style-type: none"> * MS SQL Server 2005 (SP1) * MS SQL Server Express 2005 * MS SQL Server Workgroup 2005 	<ul style="list-style-type: none"> * MS Access 2002
<u>Other</u>	<ul style="list-style-type: none"> * MS Office 2007 and Outlook 2007 * Adobe Reader 8.0 * E-mail / Export for PDF and XPS file formats 	

Note: MS SQL Server Express 2005 and MS SQL Server Workgroup 2005 supported for ApplicationXtender Desktop only.

Browser Support

	AX Web Thin Client	AX Web Interactive Client	AX Workflow Web Access
MS Internet Explorer 7.0 and 6.0 (SP1)	YES	YES	YES
Netscape Navigator 8.0	YES	YES (with Interactive Client Plug-In installed)	---

Your COMPUCOM sales representative will be contacting you to discuss your current installation and the opportunities this change represents. In the meantime, please call us at 412-562-0296 or 1-800-270-8702 with any questions.

Thank you,

The COMPUCOM Inc. Document Imaging Sales and Technical Support Team